

**INTERPRETER AND TRANSLATOR SERVICES**  
**YEARLY STATISTICAL REPORT, 2017**

ITS provides in-person language assistance and TBS provides over-the-phone language assistance

LANGUAGE	ITS	TBS
Afrikaans	1	
Afro-Asiatic Languages (Amharic, Somali, Tigrinya)	44	13
Akan languages (Twi,Akan)	21	
Albanian	220	45
Arabic/Moroccan/Egyptian/Levantine	400	75
Armenian	11	1
Baltic languages (Lithuanian)	9	
Bosnian/Croatian/Serbian	20	4
Bulgarian	2	
Burmese/Karen	26	13
Cambodian	14	2
Chinese Mandarin/Cantonese/Taishanese/Fuzhou	514	115
Creole English-based (Guyanese,Jamaican, Krio)	18	
Czech-Slovak	21	
French/French Canadian/Haitian Creole	641	30
Georgian	6	2
German	11	1
Greek	16	
Hebrew	2	
Hungarian	39	2
Indigenous languages of Central America (K'iche)	12	
Indigenous languages of South America (Quechua)	1	1
Indo-Iranian/Indic languages (Azerbaijani, Dari, Bengali, Gujarati, Hindi, Punjabi, Urdu, Sinhalese, Nepalese, Kurdish, Farsi, Malayalam, Pashto, Tamil, Telugu)	369	75
Italian/Italian Sicilian	59	9
Japanese	14	1
Korean	160	20
Laotian	64	8
Malayo-Polynesian (Tagalog, Indonesian, Malay)	19	3
Niger-Congo languages (Kinyarwanda, Swahili, Wolof)	32	14
Polish	1141	130
Portuguese/Cape Verdean	1640	258
Romanian	57	3
Russian	128	65
Spanish	38868	14,275
Thai	36	9
Tibetan	13	
Turkish	59	8
Ukrainian	103	21
Vietnamese	156	66
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