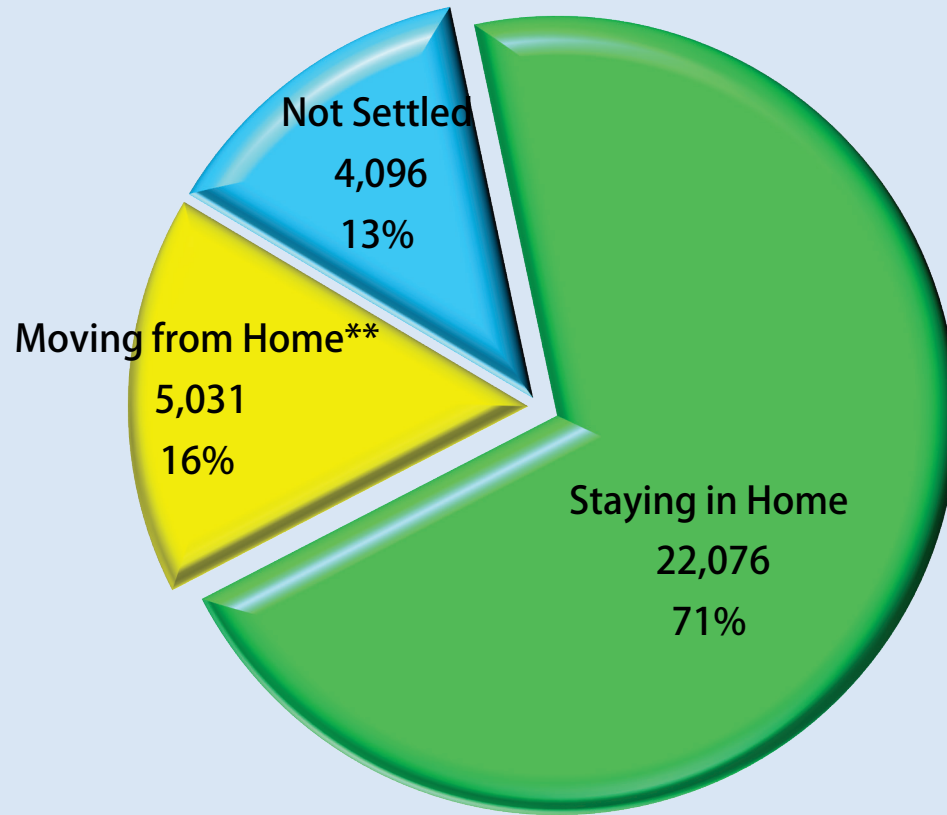


# Foreclosure Mediation Program

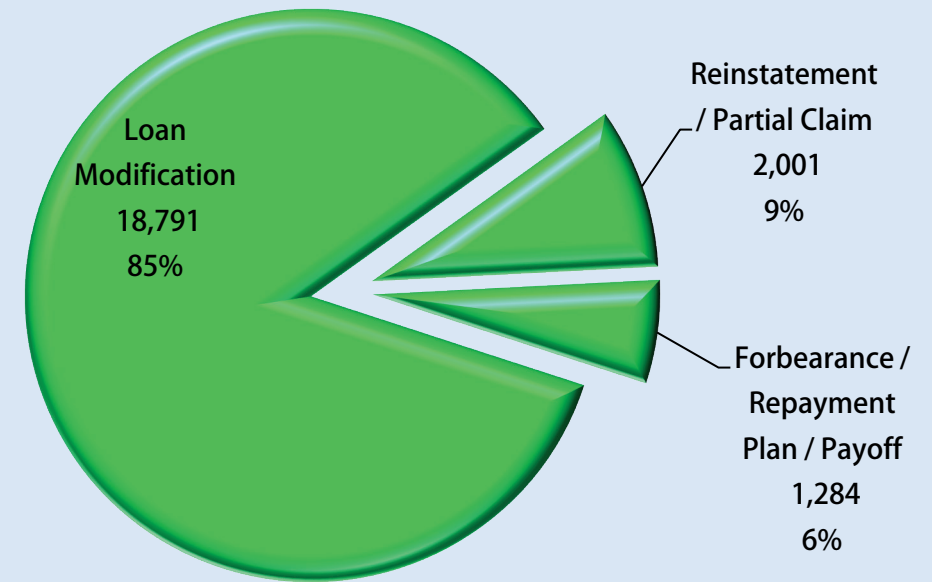
## Case Outcomes

July 1, 2008 through February 29, 2020



**31,203**  
cases have completed mediation

**87%**  
settlement rate\*



**Staying in Home**  
outcome distribution

\* Settlement Rate is "Moving from Home" plus "Staying in Home" divided by cases that have completed mediation.

\*\* "Moving from Home" includes: Agreements for a Short Sale, a Deed In Lieu, or Extension of the Law Day or Sale Date.