

Connecticut Judicial Branch Law Libraries

Frequently Asked Questions – Covid-19 and Court Business

In an effort to serve you more efficiently, we have put together this list of frequently asked Covid-19 court business questions we are receiving by email. If you have further questions, we can be reached by email at lawlibrarians@jud.ct.gov.

1. Where can I find the most up-to-date Covid-19 court information?
2. Which courthouses are currently open, and where can I find the contact information?
3. Who can enter the open courthouses?
4. Do I need to appear for jury duty during the Covid-19 public health emergency?
5. How can I access Judicial Branch Resources from home?
6. Where can I find information about the legal protections concerning foreclosures and evictions during the Covid-19 public health emergency?
7. Where can I find information about filing documents with the Superior Court during the Covid-19 public health emergency?
8. Are the Probate Courts open? What Probate services are available, and can documents be filed?
9. Where can I find online court forms?
10. What is the procedure for filing of restraining orders and civil protection orders during the Covid-19 public health emergency?
11. Where can I find information on traffic tickets and reopening motor vehicle matters?
12. How can I contact Support Enforcement Services about an important child support issue?
13. Are Adult Probation offices open during the Covid-19 public health emergency? How can I contact an Adult Probation office?
14. Where can I find the currently suspended Practice Book rules?
15. How can I get documents notarized?
16. Where can I find more court related Covid-19 information?

Connecticut Judicial Branch Law Libraries

- 1. Where can I find the most up-to-date Covid-19 court information?**

The Judicial Branch has a [Covid-19 Updates](#) web page with the latest information, which can be used to update any information in this FAQ.
- 2. Which courthouses are currently open, and where can I find the contact information?**

Please see the [List of Courthouses Where Priority Level I Business Functions will Be Handled During the COVID-19 Pandemic](#). According to this [court notice](#), the hours of operation for courthouses have been reduced. And beginning April 14th, 2020, all courthouses will be closed on Tuesdays and Thursdays until further notice.
- 3. Who can enter the open courthouses?**

There is a [Covid-19 court notice](#) about minimizing the number of people in Connecticut state courthouses. Additionally, the Judicial Branch has published [temporary procedures for media representatives seeking to observe criminal proceedings](#).
- 4. Do I need to appear for jury duty during the Covid-19 public health emergency?**

All jury service is suspended until further notice. Even if you have been summoned for jury duty, you should not report. You may call [Jury Administration](#) if you have any questions at 1-800-842-8175 or send an email to jury.administration@jud.ct.gov. On all correspondence, please include your name, your current address, a telephone number and your juror identification number printed on the summons or reminder notice.
- 5. How can I access Judicial Branch Resources from home?**

Please see this pamphlet on [Accessing Judicial Branch Resources from Home](#). The pamphlet points you to contact information and services available online and by email.
- 6. Where can I find information about the legal protections concerning foreclosures and evictions during the Covid-19 public health emergency?**

Please see this State of Connecticut Covid-19 web page titled [Homeowners and Renters](#). Here you will find information on residential rent protections, the moratorium on foreclosures and evictions, and mortgage relief for residents and businesses.
- 7. Where can I find information about filing documents with the Superior Court during the Covid-19 public health emergency?**

This [March 26th, 2020 Covid-19 court notice](#) states that “[y]ou may file documents (accompanied by the [court fee](#) if one is required) by mailing them to the appropriate courthouse or by e-filing. Please visit the Judicial Branch’s [Eservices webpage](#) for additional information on E-Filing.” Additionally, this [April 15th, 2020 Covid-19 court notice](#) indicates that “lock boxes have been placed in the lobby area of the six open Superior Court courthouses, where litigants may leave their documents. The box is for filing non-urgent matters.”
- 8. Are the Probate Courts open? What Probate services are available, and can documents be filed?**

According to the [Probate Court Covid-19 Update web page](#), “Probate Courts are available by telephone, [eFiling](#) or for assistance through the Probate Court website. All filings, whether emergency or routine, may continue to be mailed or eFiled with the Probate Courts.”

Connecticut Judicial Branch Law Libraries

9. Where can I find online court forms?

Forms can be found on the [Official Court Webforms](#) page. There is also a list of [recently updated forms](#). The Probate Courts have a separate [Probate Court Forms](#) page.

10. What is the procedure for filing of restraining orders and civil protection orders during the Covid-19 public health emergency?

Please see this web page on the [Procedure for the Remote Filing of Temporary Restraining Orders](#).

11. Where can I find information on traffic tickets and reopening motor vehicle matters?

This [Covid-19 court notice](#) states that “[y]ou may pay, plead not guilty or request online review of your traffic ticket. Questions concerning traffic tickets may be sent to traffictickets@jud.ct.gov. Fines and fees for criminal and motor vehicle matters are deferred until further notice.

If you wish to reopen a motor vehicle matter that has been closed out pursuant to C.G.S. sec. 14-140 please remit payment by mail. Please send a money order (personal checks are not accepted) in the amount of \$60.00 made payable to ‘Clerk of Court’ and mail to the court of jurisdiction. Please provide your name and docket number in the body of the money order.” Please see this [Traffic Violation FAQ](#) for further details.

12. How can I contact Support Enforcement Services about an important child support issue?

The [Covid-19 Updates](#) web page states that “[d]uring this time, SES is operating with reduced staffing and is providing limited services. If you have an important child support issue or question regarding your case, you may email SES at CSIPRU@JUD.CT.GOV. You may also continue to call the automated payment processing line for payment information on your case, at 1-888-223-7223.”

13. Are Adult Probation offices open during the Covid-19 public health emergency? How can I contact an Adult Probation office?

The [Covid-19 Updates](#) web page states that “[t]he Judicial Branch has closed Adult Probation offices to public access, including to probation clients, unless authorized by a probation officer, until further notice. The offices are staffed the same hours as the courts are open, and you may contact the offices by [telephone](#). Please do not hesitate to call if you need assistance from a probation officer. For more information, please [click here](#).”

14. Where can I find the currently suspended Practice Book rules?

Please see this page on the [Emergency Meeting of the Rules Committee of the Superior Court pursuant to Section 1-9B of the CT Practice Book](#). The suspended rules are in [Appendix A](#) and a new rule is in [Appendix B](#).

15. How can I get documents notarized?

According to this [March 23, 2020 State of Connecticut press release](#), the “[a]uthorization of remote notarization...[m]odifies state laws and regulations to permit any notarial act that is required under Connecticut law to be performed using an electronic device or process that allows a notary public and a remotely located individual to communicate with each other under certain conditions, including recording and live presentation of identification.” For more information, see Governor Lamont’s [Executive Order No. 7K](#).

Connecticut Judicial Branch Law Libraries

Please note that the [instructions for filing a temporary restraining order or civil protection order](#) state that “[d]uring this period, the usual requirement that you take an oath before a notary public or other official has been suspended. Instead, the forms are signed, without a notary, under the ‘penalty of false statement.’”

16. Where can I find more court related Covid-19 information?

The Judicial Branch’s [COVID-19 Updates page](#) includes important Judicial Branch information, including the [Governor’s Executive Order No. 7G, Suspension of Non-Critical Court Operations and Associated Requirements](#) (pages 3-4).