CT Judicial Branch’s Online Ticket Review Program Surpasses 11,000 Cases, with Thousands Resolving Their Infractions Without Having to Come to Court

An estimated 8,000 members of the public who have received infractions have resolved their cases through the Connecticut Judicial Branch’s Online Ticket Review Program -- and without ever having to come to court, Chief Court Administrator Patrick L. Carroll III said today.

As of May 1, a total of 11,362 cases had been processed through the program. Annually, the Judicial Branch’s Centralized Infractions Bureau receives approximately 300,000 infractions.

“We are very pleased to see how many people have benefited from this initiative, and we’d like to get the word out to more people that the program is in place,” Judge Carroll said. “We are very excited about the program’s potential because it enhances access to justice and provides a member of the public who received an infraction with the opportunity to tell their story to a prosecutor online, without having to find a babysitter or give up a day’s pay to come to court.”

The Judicial Branch piloted the initiative in the Stamford-Norwalk Judicial District in February 2018 and completed its statewide rollout this past December. More recently, the Judicial Branch updated forms regarding the program and also posted a list of FAQs on its website. Only those individuals charged with infractions and payable violations are eligible.

Recipients of criminal or motor vehicle infractions are able to go online to either pay the fine or plead not guilty. Those defendants who plead not guilty and take advantage of the Online Ticket Review Program may then provide a narrative and upload documents to be reviewed by a prosecutor. The prosecutor will also have the charging document, officer notes, and current information regarding an individual’s driving and registration record.
If a prosecutor makes an offer and a defendant accepts it, the fine may be paid online. Prosecutors also have the option of entering a nolle or transferring the case to court. Statistics as of May 1 show that prosecutors have made a proposal to defendants in 46 percent of the cases, with 82 percent of those proposals accepted. In 23 percent of the cases, the prosecutor has entered a nolle, and 31 percent of the cases have been transferred to court.

“I would be remiss if I did not thank the Office of the Chief State’s Attorney and state prosecutors for their assistance with this program,” Judge Carroll said. “We are also grateful for grant funding we received for the project through the Connecticut Department of Transportation’s Highway Safety Office, which facilitates funding for traffic records improvement projects from the National Highway Traffic Safety Administration.”

For further information, please contact the External Affairs Division at 860-757-2270.