

## Agenda

### Public Service and Trust Commission Committee on Expectations of the Public

225 Spring Street  
Wethersfield, CT  
Room 204

November 19, 2008  
2:30 PM

1. Welcome and Introduction of committee members
2. Review of strategic planning and implementation process
3. Review of committee charge from Commission
4. Overview and discussion of existing information
  - Publications
  - Information on website
  - Services available
5. Discussion of Timeline
6. Formation of subcommittees
7. Future meetings (times, locations, and frequency)
8. Additional issues for discussion at future meetings