

Minutes
Public Service and Trust Commission
Committee on Changing Demographics
April 1, 2008

The Committee on Changing Demographics of the Public Service and Trust Commission met in the 4th floor conference room of 90 Washington Street, Hartford, CT at 2:00 p.m.

Those in attendance: Atty. Carolyn Signorelli (Co-Chair), Magistrate Sandra Sosnoff Baird, Hon. Clarence J. Jones. Support Staff present: Joseph Greelish, Shawna Johnson, Sandra Lugo-Ginés, and Steven Marhefsky.

Attorney Signorelli called the meeting to order at 2:35 p.m.

The minutes from the meeting of March 18, 2008 were not approved as not enough committee members were present to meet quorum.

The committee began with a discussion on performance measures led by Steven Marhefsky and Joe Greelish. Steve and Joe provided a concrete example of what a performance measure is in order to clarify and minimize confusion between a performance measure and a strategy. In addition, the committee was explained the importance of establishing a clear definition of some specific terms as they pertain to the committee's outcome goal prior to drafting the performance measures. This will ensure consistent and uniform understanding throughout the process.

Subsequently, the committee reviewed and edited some of the strategies developed previously applying the feedback provided by Steve and Joe, so that the performance measures will reflect a more static type of measurement allowing for measurable outcomes.

Unfinished business will be addressed at the next meeting.

The next committee meetings are scheduled for Thursday, April 10, 2008 beginning at 9:00am, and, if necessary, Tuesday, April 15, 2008 beginning at 10:00am, in the 4th floor conference room at 90 Washington Street in Hartford.

The meeting was adjourned at 3:55 p.m.