

ADA Focus Group 1 – December 2, 2008

BARRIERS	IMPACTS	SUGGESTIONS
<p>Need to eliminate physical barriers to processes, facilities and information</p>	<ul style="list-style-type: none"> • Physical barrier – unconfident mobility skills combined with poor orientation • Certain physical compliance, example, wheelchair ramps • Physical disability – total blindness – how can this be accommodated for persons other than employees? • Physical barrier – (no/little usable vision) inability to read/see necessary documents or exhibits • Physical disability – if persons with blindness must travel one or more times to Judicial Branch locations, can you assist with directions • Physical barrier – lack of usable vision – getting into Judicial Branch locations 	<ul style="list-style-type: none"> • Public unsure of where they are going – could lead to reluctance to take part • Building entrance does not guarantee complete access • Inability to participate – documents, files, etc. not available to all; cost; thorough directions
<p>Need to train and educate judges and staff on the ADA</p>	<ul style="list-style-type: none"> • Train marshals to assist staff (when necessary) as escorts for I.v or blind individuals = BESB/help could • Reassess buildings/facilities • Using modern technologies to make programs, facilities and information (in-person and online) accessible • BESB has techies that can advise 	<ul style="list-style-type: none"> • Attitudes of staff • No advisement of disability rights by court • Ignorance (a) staff, (b) public/users • Stereotyping (a) staff, (b) public/users • Complacency staff • Direct discrimination staff/judges • ADA coaches – not allowing ADA coaches to help disabled • Permission by the judicial top individual
	<ul style="list-style-type: none"> • Feeling disrespected • Not aware of rights = due process • Frustration; faulty judgment • Impact (negative) on your mental health affects family members • Ineffective communication between court and person with disability • No “buy-in” by staff at all levels • Poor treatment; 	<ul style="list-style-type: none"> • Provide sensitivity training to CJ and down • ADA compliance and implementation training • Identify disability at earliest point • Training judges on ADA • Allow ADA coaches to provide meaningful communication • Non-discrimination policy • Training staff • Training GALs non-

ADA Focus Group 1 – December 2, 2008

	BARRIERS	IMPACTS	SUGGESTIONS
Need to improve compliance with ADA	<ul style="list-style-type: none"> • No ADA training of court staff • Sensitivity training of court staff and judges • GAL training with regard to ADA • Denial of appointment of GAL's or attorneys for disabled party • Communication psychiatric • Verbal abusive behavior by judges – don't consider your hidden disability • Rights of children of special needs families - association 	<p>discrimination; frustration; faulty judgement</p> <ul style="list-style-type: none"> • Lack of respect by judges/court staff – feeling of misunderstanding • No meaningful rights • Feeling rushed and not understood = no full participation • Disrespect; inability to participate; fear • Not being treated equally (children/families) 	<p>discrimination policy</p> <ul style="list-style-type: none"> • Modify and integrate settings • Sensitivity training, more open courts – cameras in court rooms • Recognition of accountability/creation of policy
	<ul style="list-style-type: none"> • Not compliant with Title II • No definition of liability • No ADA coordinator at courthouse • No notification written • Integrated settings for hearings • Effective communications non-existent in courts • No written grievance procedure • Title I compliance (some) • Requirement court contractors, lawyers – Title II and Title III • Barriers to child custody – denial of rights due to disability 	<ul style="list-style-type: none"> • No rights available • Staff unaware of accommodations that must be provided • Persons with disabilities not fully informed because no ADA coordinators • (Insufficient) notification • Lack of communication • Unsure where to turn to file grievance • No rights available • Denial of rights due to disability 	<ul style="list-style-type: none"> • Recognition of compliance • Training, follow policy, creation of policy • Create or designate ADA coordinators • Create standardized postings • Modify your process in courtrooms – modify with regards to disables interest • Modify your process in courtrooms – modify with regards to disables interest • Post/create grievance procedures • Recognition of compliance • Recognition of compliance • Recognition of party a an equal party

ADA Focus Group 1 – December 2, 2008

BARRIERS		IMPACTS	SUGGESTIONS
Need to improve effective communication about ADA rights	<ul style="list-style-type: none">• Substance abuse issues of litigants covered under ADA• Assistant Attorney General's involvement in magistrate matters		

- Training Recommendations were fulfilled under the Suggestions section