

ORDERS OF PROTECTION NOTIFICATION

If you are given a criminal protective order, a civil protection order, or a restraining order, OVS will automatically mail you a letter when the criminal protective order ends and 5 weeks before the civil protection order or the restraining order ends. You do not need to register for this notification. It is important that you tell the clerk's office at your local courthouse if you have a change of address so you can receive this notification.

OVS victim services advocates are available to answer questions about orders of protection and may refer you to other agencies that can help. Call **1-800-822-8428** to speak with a victim services advocate Monday-Friday 8:00 a.m. to 4:30 p.m.

INMATE STATUS NOTIFICATION

OVS offers confidential notification on changes in the status of inmates at a Department of Correction prison.

Who may register for notification?

- Crime victims;
- Parent(s)/guardian(s) of crime victims;
- Family member(s) of homicide victims;
- Legal representative of crime victims;
- Inmate's family members; or
- State's attorney.

Notifications of inmate status changes include:

- Sentence modifications;
- Sentence reviews;
- Halfway house releases;
- Re-entry furloughs (*released from prison under the supervision of the Department of Correction before being discharged*);
- Discharges;
- Parole hearings and releases,
- Pardons hearings;
- Transitional supervision releases; and
- Requests for changes in the Sex Offender Registry, including not having to register and limiting or removing any limits on the information available to the public.

OVS cannot give notification about other furloughs (*approved leave granted for a short time, such as to go to a funeral*), persons accused of a crime, and convicted persons sent to state hospitals for mental illness. OVS can give you a referral to the state agencies that may give this information.

Once registered with OVS, you will be informed of inmate requests made to the court or Board of Pardons and Paroles (Board). Before the court or Board grants or denies the request, the court or Board will consider any information given by the crime victim or the guardian of the crime victim.

How do I register for notification?

Call OVS at 1-800-822-8428 and ask for a Confidential Request for Notification of Status of Inmate form or visit www.jud.ct.gov/crimevictim/.

The completed Confidential Request for Notification of Status of Inmate form can be mailed to OVS, 225 Spring Street, 4th Floor, Wethersfield, CT 06109, faxed to 860-263-2777, or emailed to OVS@jud.ct.gov.

The Judicial Branch of the State of Connecticut complies with the Americans with Disabilities Act (ADA). If you need a reasonable accommodation, in accordance with the ADA, contact a Judicial Branch employee or an ADA contact person listed at www.jud.ct.gov/ada/.

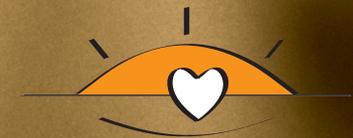
The Department of Correction (DOC) offers free, confidential notification on the custody status of an offender before and after sentencing. For more information, please call the DOC Victim Services Unit at 1-888-869-7057.



Office of Victim Services 1-800-822-8428
www.jud.ct.gov/crimevictim JDP-VS-11 Rev 10/16

Office of Victim Services
Helpline: 1-800-822-8428
Victim Services: 860-263-2760
CT SAVIN: 1-877-846-3428

VICTIM NOTIFICATION PROGRAMS



OFFICE OF VICTIM SERVICES
Focusing on a brighter future

CONNECTICUT STATEWIDE AUTOMATED VICTIM INFORMATION AND NOTIFICATION (CT SAVIN)

CT SAVIN provides confidential notification in English, Polish, Portuguese, and Spanish on criminal court cases for an offender, changes to an offender's custody status with the Department of Correction, and when a court order of protection is issued, changed, or ends.

Who may register for notification?

Crime victims and the public may register to receive notification. Registrations may be made in English or Spanish.

Notification of criminal court cases include:

- Upcoming court hearings;
- Change in bail;
- Case transfer to Juvenile Matters Court;
- Defendant failed to appear at a court hearing;
- Plea hearing;
- When the court orders, changes, or ends a family or non-family violence protective order, a standing criminal protective order, a civil protection order, and a restraining order;
- Case disposition (how the case ended, such as sentenced, dismissed, nolle);
- Notice of probation violation and probation violation decision;
- Sentence reduction decision;
- Appeal filed and appeal decision;
- Case severed (separated into 2 cases); and
- Case entered in error.

Notification of an offender's custody status include:

- Scheduled to be released from prison;
- Released from prison;
- Escaped from prison;
- Escaped inmate returned to prison;
- Released to the community;
- Transferred to a prison in another state;
- Parole hearing; and
- Released to parole.

What information do I need to register?

To register you will need to know the offender's first and last name, or you may use the offender's inmate number if you are registering for custody status notification or the docket number if registering for court case status notification.

Do I have to register separately for criminal court case updates and changes to an offender's custody status?

Yes. Even if the offender is in prison and has a pending criminal case, you still need to register separately for custody status and criminal court case status notifications.

How do I register by telephone?

To register for notification by telephone, you will need a touch-tone telephone. You may also register more than one telephone number.

1. Call 1-877-VINE-4CT (1-877-846-3428);
2. Follow the instructions; and
3. Select a 4-digit PIN number (the same PIN may be used with multiple telephone numbers).

How do I register by TTY?

1. Call the Nationwide (in-bound) toll-free number for TTY devices (1-866-847-1298);
2. A CT SAVIN/VINE Service Representative will register you for notifications.

How do I register on-line?

1. Go to www.jud.ct.gov;
2. Click on the CT SAVIN button on the left side of the screen;
3. Under the Search and Register section, click on Offenders with Court Cases to register for criminal court case updates or click on Offenders to register for custody status updates;
4. Enter the offender's first and last name, inmate number for custody status notification, or docket number for criminal case status notification;
5. If you enter the offender's name, you can enter the offender's birthday or age range to narrow the search;
6. Click on the correct offender;
7. Select the type of notification: telephone, email, and/or TTY;
8. Click continue;
9. Provide the information needed to receive notifications by telephone, e-mail, and/or TTY;
10. You may also enter other contact information to help OVS staff find your information in CT SAVIN in case you have problems or questions about the notifications;
11. Click register; and
12. A confirmation will appear if the registration process was successfully completed.

What is VINEMobile?

CT SAVIN offers a free smartphone application that allows victims and the public to register and receive notifications on changes to an offender's custody status with the Department of Correction. You can download the free application at the iTunes App Store or from Google Play.

When does CT SAVIN get court information?

Information on criminal court cases and custody status will be sent to CT SAVIN 3 times per day: after 7:00 a.m. for any activity that happened overnight, after 2:00 p.m. for any activity that happened in the morning, and after 6:00 p.m. for activity that happened in the afternoon.

When will CT SAVIN notify me?

Notification calls are made when CT SAVIN has a match to offender information. Telephone calls are made every 30 minutes until CT SAVIN learns the call has been made (for example you or your answering machine answers the call). By entering the correct 4-digit PIN, you tell CT SAVIN that you received the message. CT SAVIN will stop calling you. If the correct 4-digit PIN is not entered, calls will be made every 2 hours, (up to 48 hours) until you enter the correct PIN.

If you have caller ID, calls from CT SAVIN will appear as a 502 area code. Calls from CT SAVIN will be made between 7:00 a.m. and 9:00 p.m. If there is a change in bail, notification calls will continue for 48 hours or until a correct PIN is entered.

Email notifications are sent once. The notifications will be sent from vine@globalnotifications.com. You may want to add this to your email address book. This should help prevent any email notifications from going to your junk or spam folders.

What if my contact information changes?

If your telephone number or email changes, it is important that you call CT SAVIN at 1-877-846-3428 or the OVS Helpline at 1-800-822-8428 to update your contact information so you can continue to receive notifications.