

Online Pilot Program to Resolve Small Claims Cases Begins Dec. 1



Small claims matters filed in the Hartford, Fairfield and New Britain judicial districts on or after Dec. 1, 2020, will be eligible for an online dispute resolution pilot program that provides a simplified process to effectively and cost-efficiently resolve such cases.

The court will refer eligible cases to the program if all parties agree to participate. Parties will then work with a Judicial Branch mediator to resolve their cases remotely; if a mutually agreeable settlement can be reached, the parties may not have to go to trial. If no agreement is reached, the case will proceed on the previously scheduled trial date.

“The pilot program is yet another initiative the Judicial Branch has implemented during the pandemic to better serve the public,” Chief Court Administrator Patrick L. Carroll III said. “Providing this opportunity not only makes the process easier for litigants, but also allows for more court business to be done virtually, at less expense to the Judicial Branch and in a manner that better protects everyone involved in the process.”

For further information, please visit www.jud.ct.gov/ODR.