

MINUTES
PROBLEM SOLVING IN FAMILY SUPPORT MAGISTRATE COURT
NEW HAVEN PILOT IMPLEMENTATION TEAM

DEVELOPMENT OF LOCAL RESOURCES WORK GROUP
DECEMBER 17, 2009

The Interagency Resources work group met at New Haven Family Alliance, 370 James Street, New Haven, CT.

Those in attendance: Ms. Dalia Panke, Mr. Blannie Bostic, Mr. Joseph Greelish, Mr. David Healey, (guest from the New Haven Support Enforcement Office), Ms. Sandra Joyce (guest from the New Haven Support Enforcement Office), Ms. Sherman Malone, and Mr. Allan Williams.

The meeting was called to order at 10:05 a.m. by Ms. Dalia Panke.

1- Review and approval of minutes from 12/08/09.

The minutes from the meeting of 12/08/09 were discussed, amended and unanimously approved.

2- Discussion – Strategies for connecting problem solving personnel with community programs.

Prior to discussing strategies for connecting with community programs, Ms. Panke reported on the most recent meeting of the New Haven Re-Entry Round Table, where Mr. Greelish, Ms. Panke and Magistrate Wihbey were on the agenda, spoke about the Pilot, and were very well received.

The workgroup discussed the resources available and strategies for facilitating the access to other programs. The New Haven Family Alliance (NHFA) discussed its 'best fit' population of parents under 35 with children under 13, and described their ability to serve outside this target population and to refer to other program partners.

The workgroup decided to put together an event, described as a "Meet and Greet", to directly introduce the problem solving model and pilot program to community based service providers in the New Haven Region. In addition, the "meet and greet" will allow the problem solving pilot staff the opportunity to network and forge relationships with the local providers. The decision was made to start with the core partners that comprise NHFA's Male Involvement Network (MIN) and to then to begin building relationships with these providers. The process of relationship building is seen as an ongoing process, with strategies to be developed to reach out beyond the existing relationships. NHFA offered its meeting space. The event is to be scheduled for January 14, 2010, from 11:00 to 1:00. An agenda for the meeting will be developed.

3- Discussion – What information is needed from interested community programs?

The workgroup discussed the types of information that would be required from community programs, so that appropriate referrals can be made. The workgroup discussed how to capture this information once obtained. Ms. Joyce spoke of her efforts using the '211' infoline, and provided the group with printouts of her search. It was agreed that the

required information was captured, and that providers not currently to be found on the 211 database could be contacted for additional information. An electronic form will be provided; Mr. Greelish will determine how to develop this form.

4-Other business:

Members of the workgroup brought up and the group discussed other issues concerning target populations and barriers. Recommendations concerning veterans' needs and methodologies for discerning these needs will be referred to the Support Enforcement Officer. Additional concerns for women and Latino populations were also discussed, as were issues concerning insurance and processes for obtaining insurance. A major barrier, lack of driver's license, and the various reasons for not having a license, were discussed; as reinstatement, waivers or amnesty involve other state agencies, including Judicial and the Department of Motor Vehicles, the issue was referred to the Interagency Resources Workgroup.

6- Next Meeting

The next meeting will be scheduled, if necessary, after the New Haven Pilot Implementation Team Meeting on January 5, 2010.

The meeting was adjourned at 11:55 a.m.